

Ad Hoc Analysis & Reporting Demo



Leveraging Advancement Information for Fundraising

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Scope of Demo



Solutions We Offer → Range of Questions → 1 Demo Question

Advancement

- General Management
 - Staff Performance Mgnt
 - Campaign Analysis
 - Ad Hoc Rpt & Analysis
- Leadership Giving
 - Prospect Identification
 - Prospect Management
- > Annual Giving
 - Appeals Targeting
 - Volunteer Assignments
 - Call Center Opt
- Member / Alumni Rltns
 - Events, Trips, Clubs

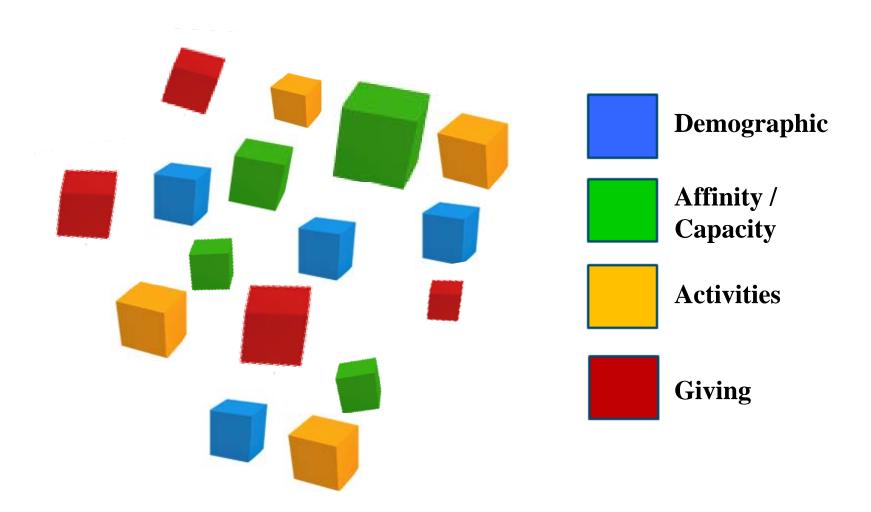
Ad Hoc Analysis & Reporting:

- With 8 weeks left in the year, where do we stand and where should I focus my efforts?
- What percentage of my appeals have brought in over \$20,000? What is the breakdown by constituent group for the money that came in?
- John Smith is going to Austin next week, which candidates should he visit?
- Which events and activities are most effective?
- What are the characteristics of people who have responded with \$500+ gifts to my appeals?
- •What are the giving patterns over time:
 - 2 year lapses. What are the drivers?
 - What are the similar factors??
- •Etc.

• With 8 weeks left in the year, where do we stand and where should I focus my efforts?

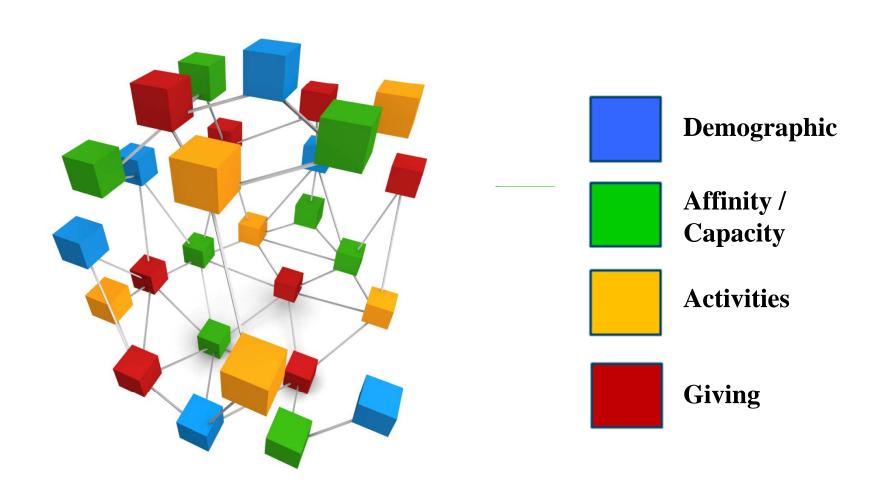
Information Fragmented and Hard To Access . . .





... Advizor Knits It Together

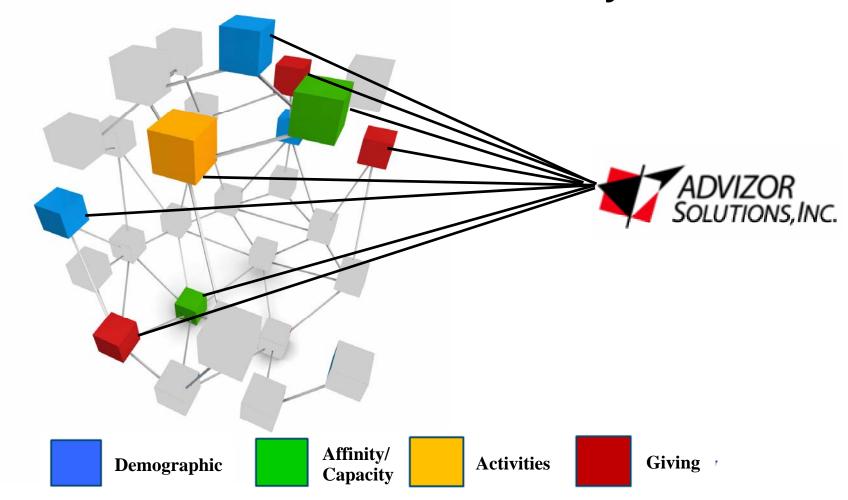




. . . Enabling Easy Answers to Key Questions.



Q: With 8 weeks left in the year, where do we stand and where should I focus my efforts?





Two looks at this:

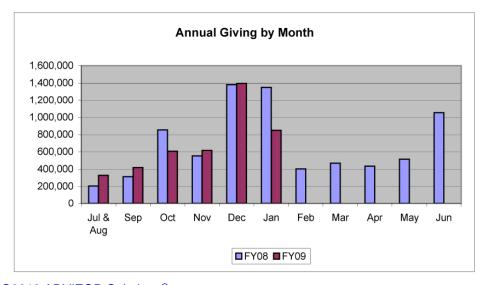
- **▲ Typical Performance Report**
- ✓ Visual Discovery[™] Dashboard

Typical Performance Report for Management



Annual Giving Update (as of 1/31/09)

	FY08	FY09	Variance	% Var.	Notes:	Į –	Annual Fun	d
Overall Annual Giving (\$\$)	\$4,660,355	\$4,220,905	(\$439,450)	-9%	Still running 7.8% ahead of FY07.	Leadersl	hip Giving S	Societies
Overall Annual Fund Donors	15,224	14,960	(264)	-2%	Includes alumni, parents, friends.	<u>Levels:</u>	FY09 Ytd:	FY08 Total:
Parents Annual Campaign (\$\$)	\$628,185	\$547,988	(\$80,197)	-13%	Parent 2nd Appeal dropped last wk.	\$100,000+	1	4
Parents Annual Campaign Donors	1,800	2,405	605	34%		\$50,000	1	8
AFLGS (\$\$)	\$3,081,953	\$2,591,014	(\$490,939)	-16%	More than \$700K unrenewed from	\$25,000	11	19
AFLGS Members	1,124	999	(125)	-11%	\$10K+ donors who gave by 1/31/08.	\$10,000	56	90
Class Gift Campaign (\$\$)	\$4,798	\$2,299	(\$2,499)	-52%	First e-solicitation went out last wk.	\$5,000	77	128
Class Gift Campaign Donors	58	44	(14)	-24%		\$2,500	115	190
Online Giving (\$\$)	\$348,857	\$347,192	(\$1,665)	0%	Avg. Gift Size is lower this year, but	\$1,000	624	1057
Online Donors	1,002	1,319	317	32%	online giving still remains strong.			



Top FY09 Annual Fund Donors:	FY09 AF	Gift Date	FY08 AF
Mr. Rhett Terrier	100,000	12/22/08	100,000
Mrs. Janet Culver	50,000	11/26/08	30,000
Ms. Susan Martin	40,000	11/25/08	0
Mr. John Doe	35,000	10/7/08	15,250
Mr. Steven Richards	35,000	11/5/08	30,000
Mr. Matthew Heck	30,177	12/24/08	2,500
Mr. Jason Mayer	30,000	10/19/08	10,000
Mrs. Jill Baum	29,994	1/6/09	500
Ms. Carolyn Hill	25,000	1/2/09	15,000
Mr. Jack Nichols III	25,000	12/12/08	50,000
Mrs. Martha Gerbert	25,000	10/23/08	10000
Mr. Santiago Gomez	25,000	1/14/09	0
Mrs. Yvonne Chen	25,000	7/8/08	0

^{*}The above are all of the \$25K+ annual fund donors to date.

Performance Report Shortcomings



- "Snapshot" for Management
- Highlight What's on Track, What's Not



▲ BUT: Doesn't Answer "Why"; Doesn't Provide Detail For Action



Another Way . . .

Visual Discovery Dashboard:



- ▲ Interactive Data Discovery & Analysis
- Quickly Uncover What Matters
- Drill In On Operational Metrics & Details



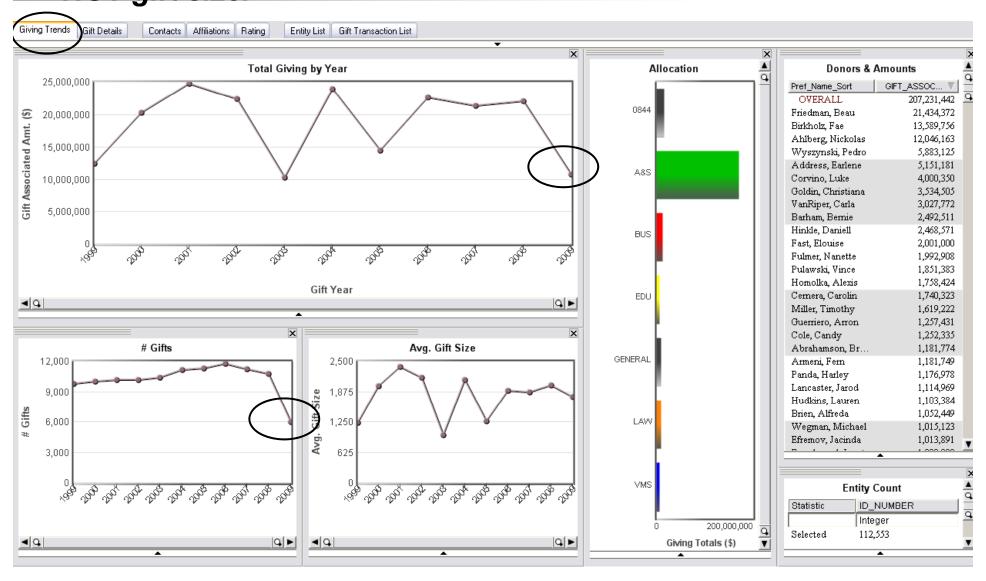
Get Details and Take Action



Lets take a look . . .

Giving Trends -> Shortfall in 2008 YTD with 8 weeks to go. Key issue is gifts are not coming in, NOT gift size.



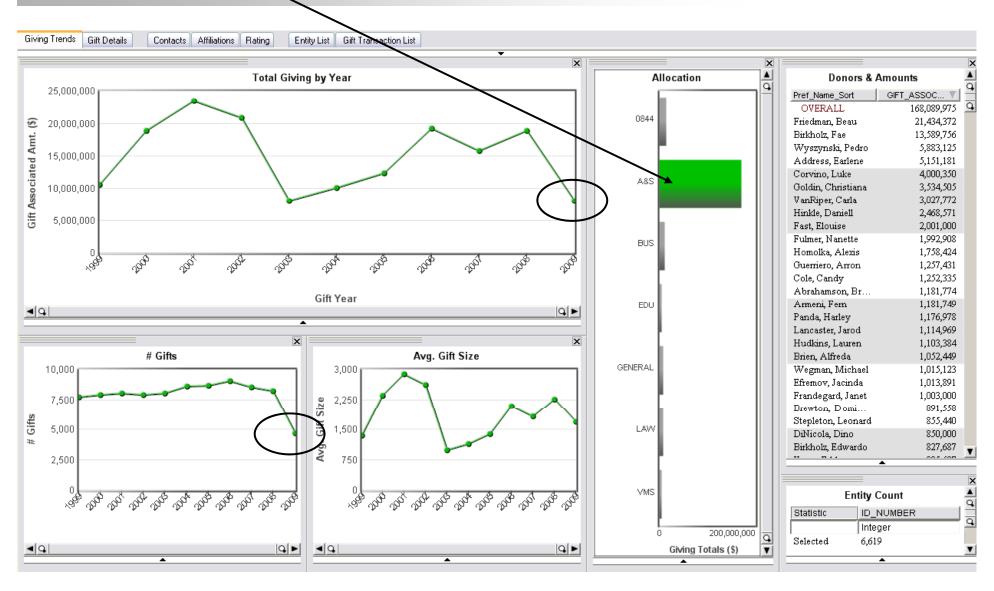




First, let's drill in and see if this trend is consistent by school.

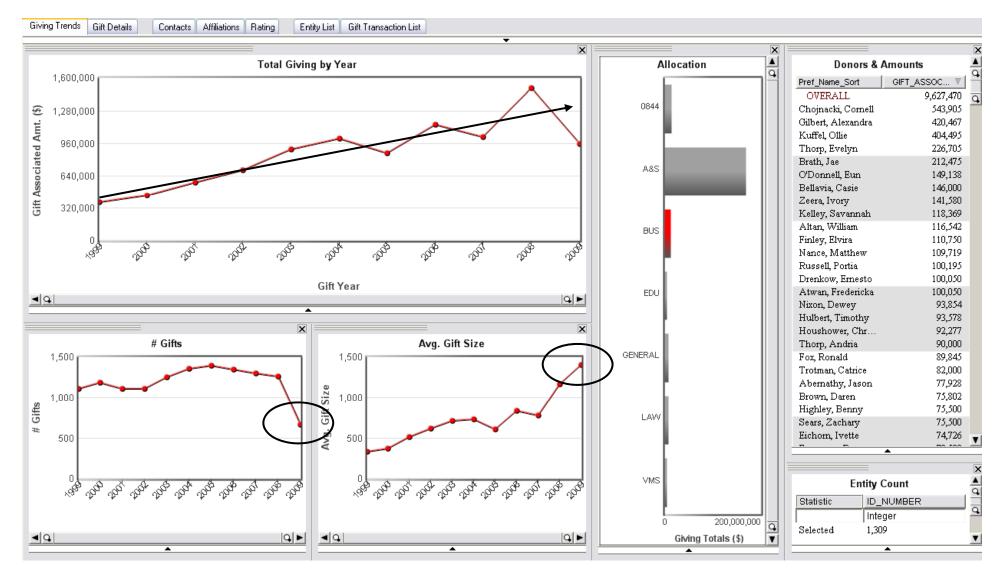
Click - A&S dominates, but is off substantially . . . ** ADVIZOR SOLUTIONS,INC.





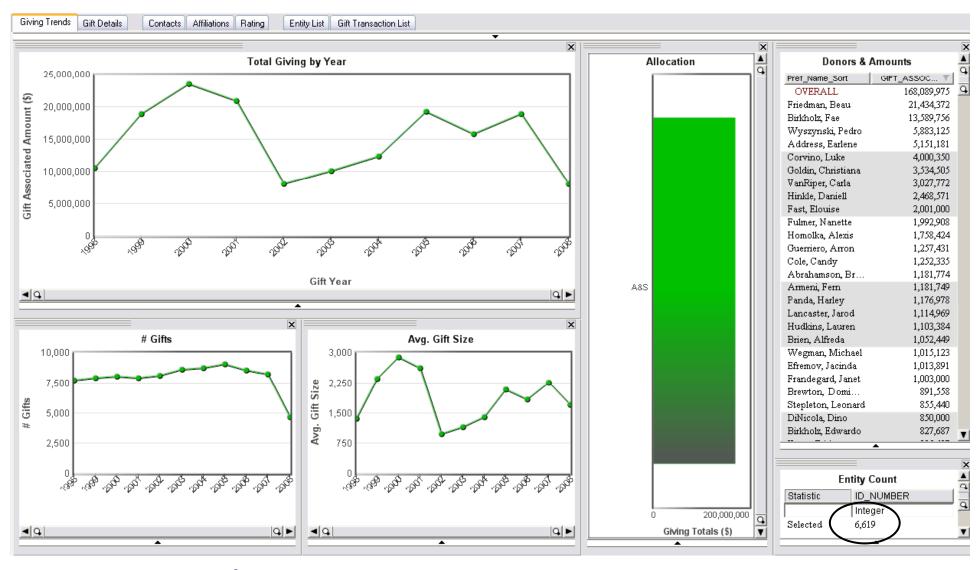
Click → Business School doing much better . . . has offset less gifts with bigger gifts.





Click → Focus on A&S . . . 6,619 total donors . . .





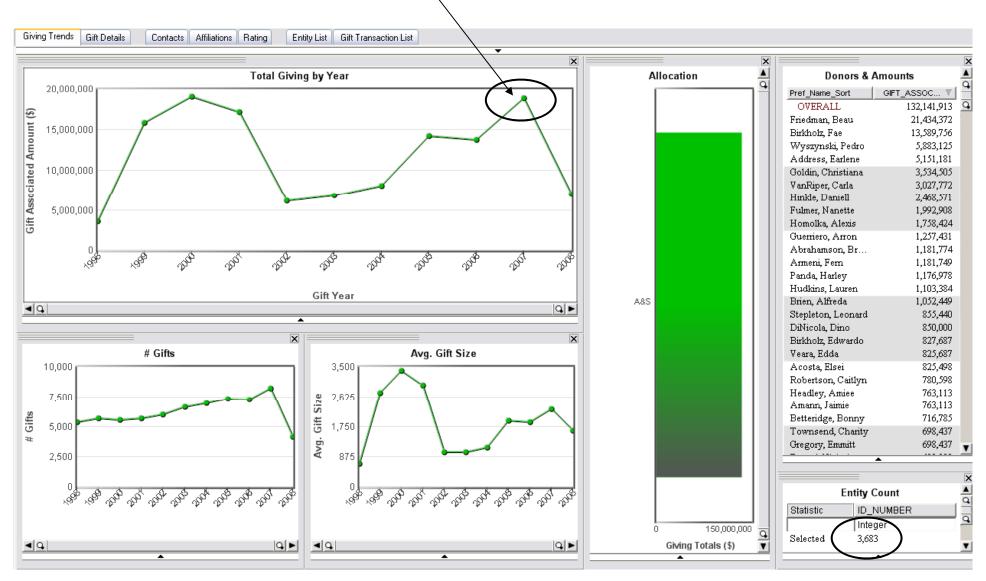


Second, check out people who gave last year, but not yet this year.

Click → 3,683 gave in 2007 (last year)

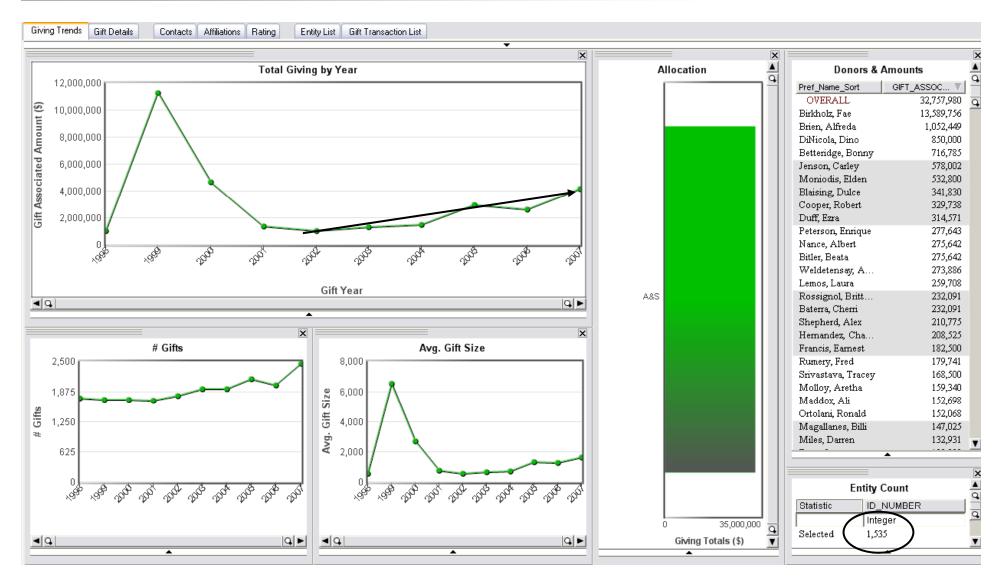
(click on line chart to select)





Click → 1,535 have not given this year (2008)

(click 2008 on the line chart to select and <u>remove</u> donors who DID give in 2008)

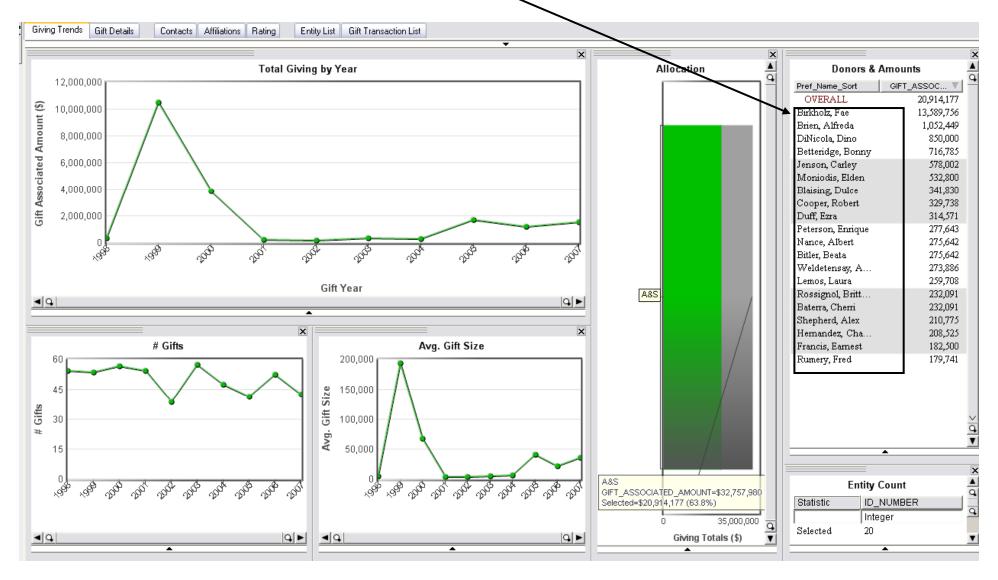




Now, let's just look at the "Top 20".

Click to select "Top 20". They make up \$21mm = 64% of all donations for this group of 1,535 . . . let's focus on just them.



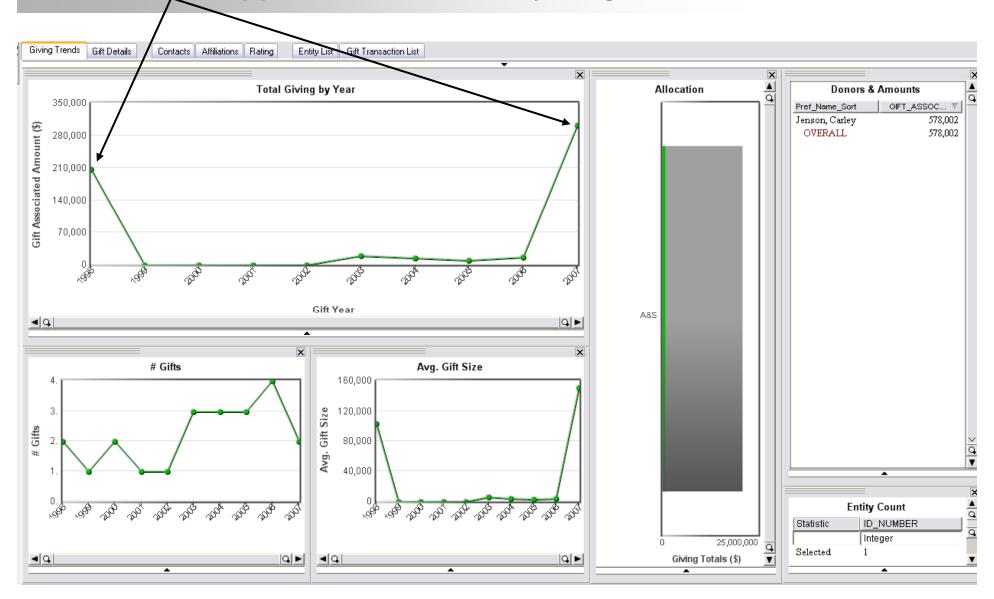




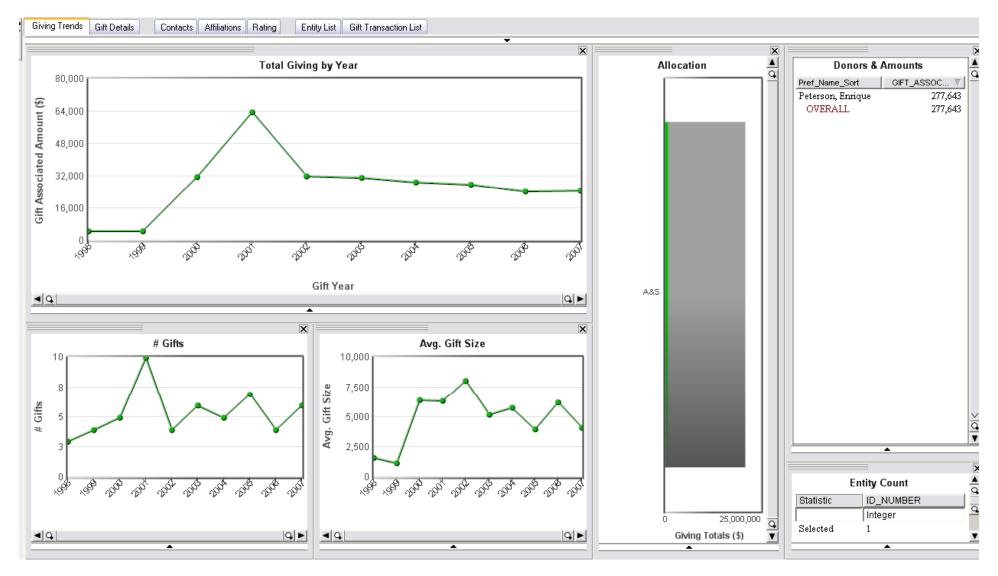
This is a key group. Let's drill in on a few individuals and develop strategies.

Click on Carley Jensen (#5 on list) // Gives at reunions // Approach for \$25k off year gift.





Click on Enrique Peterson (#10 on list) // Consistent giving pattern until this year (2008); (2008 excluded from graph) . . .



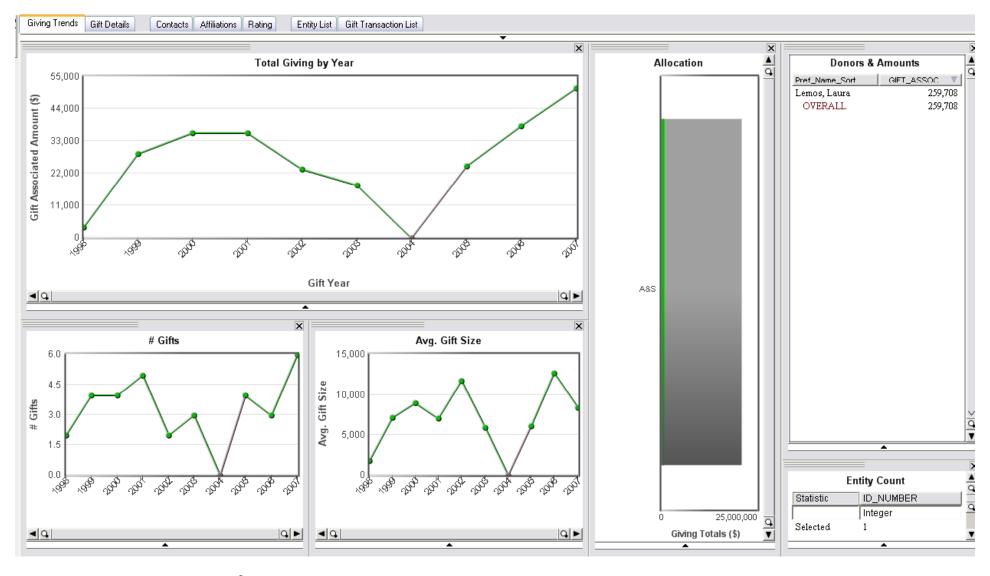
... Click on Gift Transaction page. Enrique usually gives in June – drive now to close.



Giving Trends Gift Details Contacts Affilia	tions Rating Entity	List Gift Transaction	List				F
			Gift Transaction List	<u> </u>			Ā
GIFT_DONOR_ID Pref_Name_Sort	GIFT_YEAR	GIFT_DATE ▲	GIFT_ASSOCIATED_AMOUNT	Allocation	PAYMENT_TYPE	TRANSACTION_TYPE	
19136 Peterson, Enrique	2001	6/29/2001	\$114	A&S	Cash	Pledge Payment	
19136 Peterson, Enrique	2001	6/29/2001	\$114	A&S	Cash	Pledge Payment	
19136 Peterson, Enrique	2002	12/31/2001	\$12,500	A&S	Securities	Pledge Payment	
19136 Peterson, Enrique	2002	12/31/2001	\$12,500	A&S	Securities	Pledge Payment	
19136 Peterson, Enrique	2002	12/31/2001	\$2,400	A&S	Cash	Gift.	
19136 Peterson, Enrique	2002	6/14/2002	\$5,000	A&S	Cash	Gift	
19136 Peterson, Enrique	2003	9/25/2002	\$500	A&S	Cash	Gift	
19136 Peterson, Enrique	2003	4/8/2003	\$12,500	A&S	Cash	Pledge Payment	
19136 Peterson, Enrique	2003	4/8/2003	\$12,500	A&S	Cash	Pledge Payment	
19136 Peterson, Enrique	2003	4/8/2003	*,	A&S	Cash	Pledge Payment	
19136 Peterson, Enrique	2003	4/8/2003	\$1,000		Cash	Gift	
19136 Peterson, Enrique	2003	4/8/2003	•	A&S	Cash	Gift	-
19136 Peterson, Enrique	2004	12/31/2003	\$3,271		Cash	Gift	
19136 Peterson, Enrique	2004	4/14/2004	\$5,000		Cash	Pledge Payment	
19136 Peterson, Enrique	2004	6/30/2004	*-,	A&S	Cash	Pledge Payment	
19136 Peterson, Enrique	2004	6/30/2004	\$10,000		Cash	Pledge Payment	
19136 Peterson, Enrique	2004	6/30/2004	\$10,000		Cash	Pledge Payment	
19136 Peterson, Enrique	2005	12/31/2004	*	A&S	Cash	Gift	
19136 Peterson, Enrique	2005	5/10/2005	*	A&S	Cash	Gift	
19136 Peterson, Enrique	2005	6/29/2005	\$5,000		Cash	Pledge Payment	
19136 Peterson, Enrique 19136 Peterson, Enrique	200 <i>5</i> 200 <i>5</i>	6/29/2005 6/29/2005	\$10,000 \$10,000		Cash Cash	Pledge Payment	
19136 Peterson, Enrique 19136 Peterson, Enrique	2005	6/29/2005	\$1,000		Cash Cash	Pledge Payment Gift	
19136 Peterson, Enrique	2005	6/30/2005	\$1,000		Cash Cash	Gift	
19136 Peterson, Enrique	2006	6/29/2006	\$10,000		Cash Cash	Pledge Payment	
19136 Peterson, Enrique	2006	6/29/2006	\$5,000		Cash Cash	Pledge Payment	
19136 Peterson, Enrique	2006	6/29/2006	\$10,000		Cash Cash	Pledge Payment	
19136 Peterson, Enrique	2006	6/30/2006		A&S	Cash	Gift	
19136 Peterson, Enrique	2007	11/29/2006		A&S	Cash	Gift	
19136 Peterson, Enrique	2007	2/23/2007	*	A&S	Cash	Gift	
19136 Peterson, Enrique	2007	6/30/2007	\$5,000		Cash	Pledge Payment	
19136 Peterson, Enrique	2007	6/30/2007	\$3,000		Cash	Pledge Payment	
19136 Peterson, Enrique	2007	6/30/2007	\$3,000		Cash	Pledge Payment	
19136 Peterson, Enrique	2007	6/30/2007	\$14,000		Cash	Gift.	

Click on Laura Lemos (#15 on list) // Solid giving increases last 3 years . . .





... Laura usually gives major gift in December – Get gift officer with her ASAP to solicit larger June gift this year.



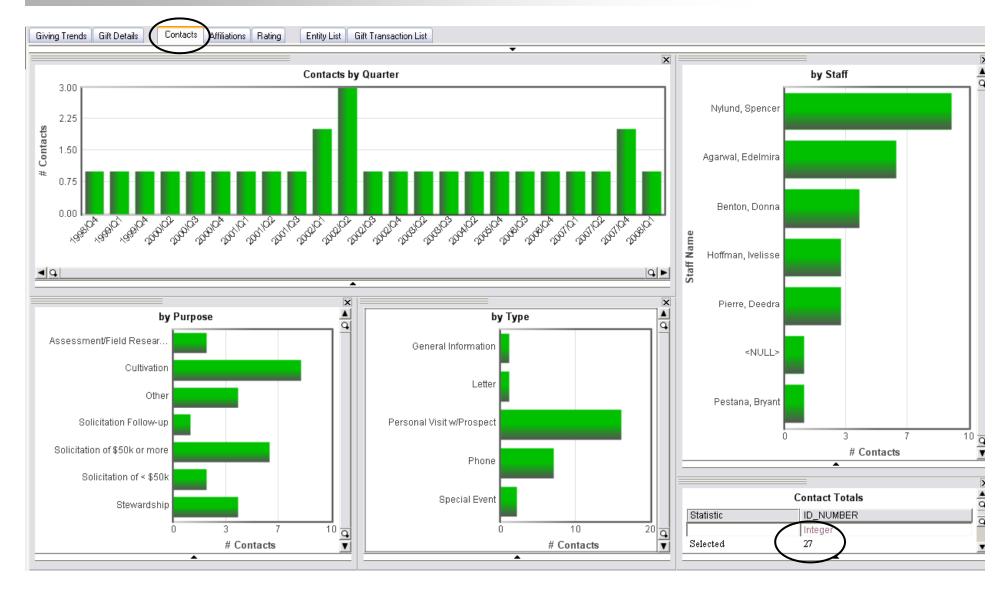
Giving Trends Gift Details Contacts Affiliation	ns Rating Entity List Gift Transaction I	.ist			
		Gift Transaction List			X A
GIFT_DONOR_ID Pref_Name_Sort	GIFT_YEAR GIFT_DATE ▲	GIFT_ASSOCIATED_AMOUNT Allocation	PAYMENT_TYPE	TRANSACTION_TYPE	
48404 Lemos, Laura	2005 8/4/2004	\$3,500 A&S	Cash	Gift	
48404 Lemos, Laura	2005 12/23/2004	> \$20,246 A&S	Securities	Gift.	
48404 Lemos, Laura	2005 12/31/2004	\$14 A&S	Securities	Gift	
48404 Lemos, Laura 48404 Lemos, Laura	2005 6/3/2005 2006 12/30/2005	\$750 A&S \$30,775 A&S	Cash Securities	Gift. Gift	
48404 Lemos, Laura 48404 Lemos, Laura	2006 12/30/2005	\$5,000 A&S	Cash	Pledge Payment	
48404 Lemos, Laura	2006 6/28/2006	\$2,500 A&S	Cash	Gift	
48404 Lemos, Laura	2007 10/2/2006	\$1,000 A&S	Cash	Gift	
48404 Lemos, Laura	2007 12/20/2006	> \$41,325 A&S	Securities	Gift.	
48404 Lemos, Laura	2007 6/8/2007	\$2,500 A&S	Cash	G ift	
48404 Lemos, Laura	2007 6/22/2007	\$50 A&S	Cash	Cift	Q
48404 Lemos, Laura	2007 6/30/2007	\$5,000 A&S	Cash	Pledge Payment	9
48404 Lemos, Laura	2007 6/30/2007	\$1,000 A&S	Cash	Pledge Payment	
					<u>v</u>
					<u>\sqrt{\q}</u>
		A			



Now let's use visual discoveryTM to better understand this "Top 20" group.

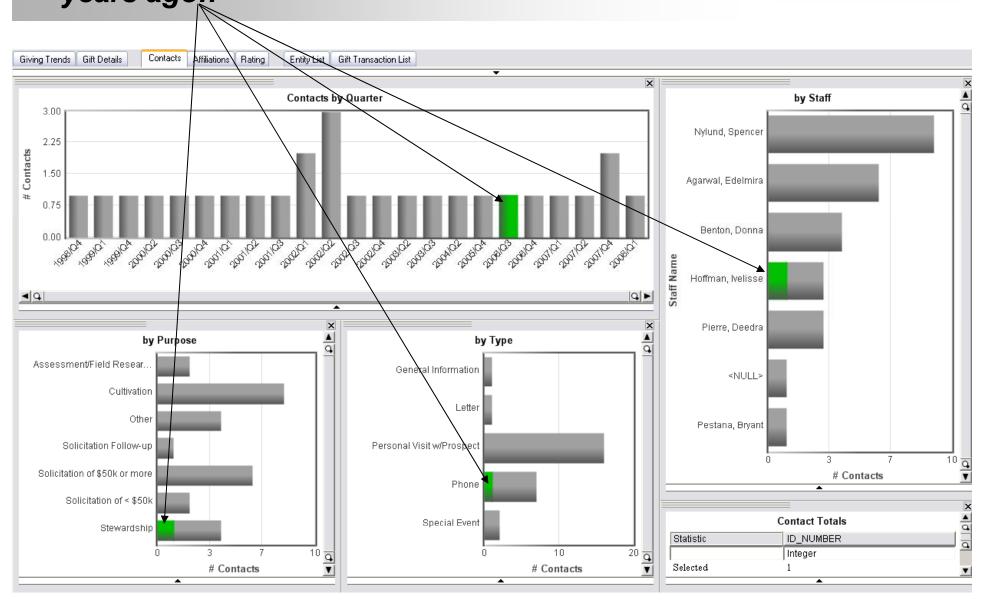
Click → return to the Top 20 – only 27 contacts have occurred across the entire 10 year period!!





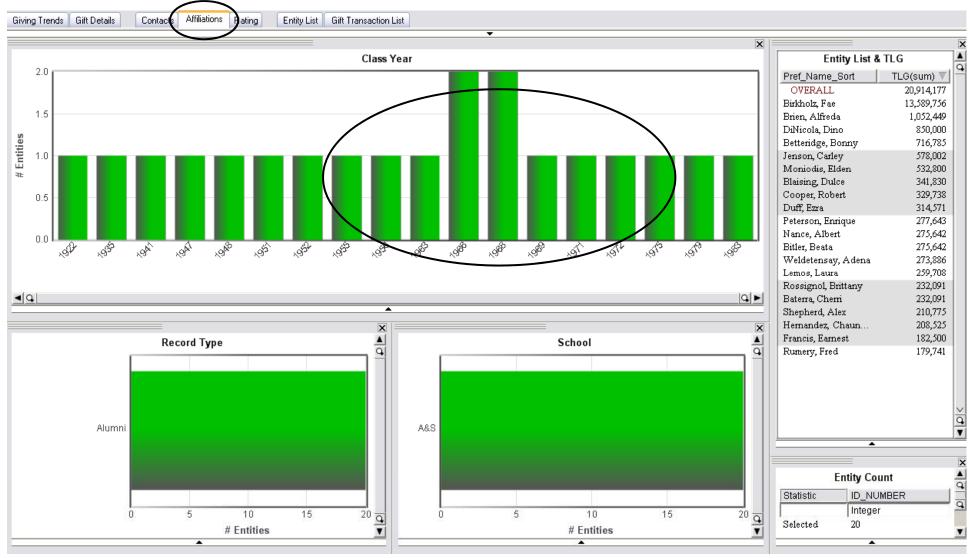
Click on Laura Lemos – only one phone contact 2 years ago!!





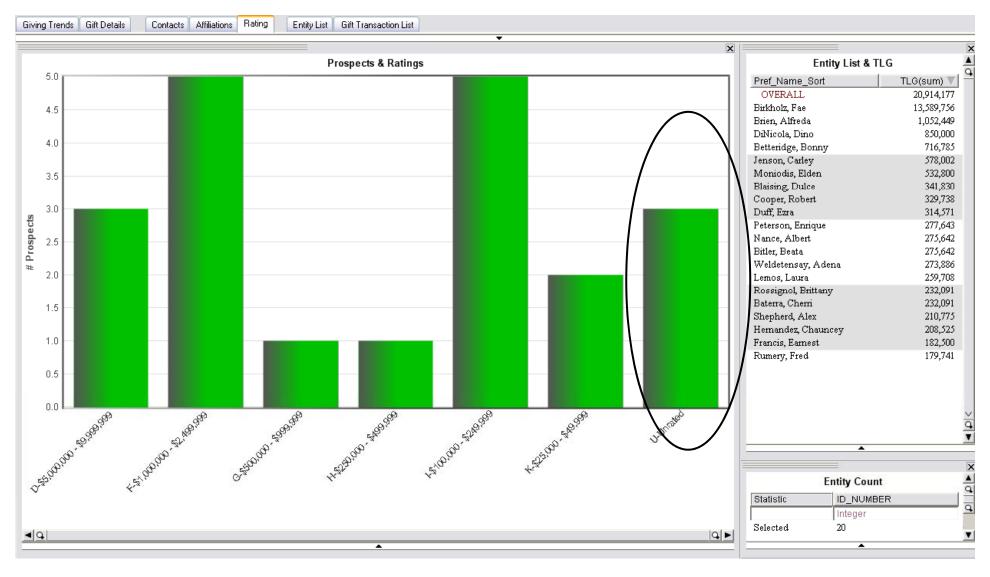
Click on Affiliations Page – "Top 20" tend to be late '60's early '70's. Assign gift officers with affinity.





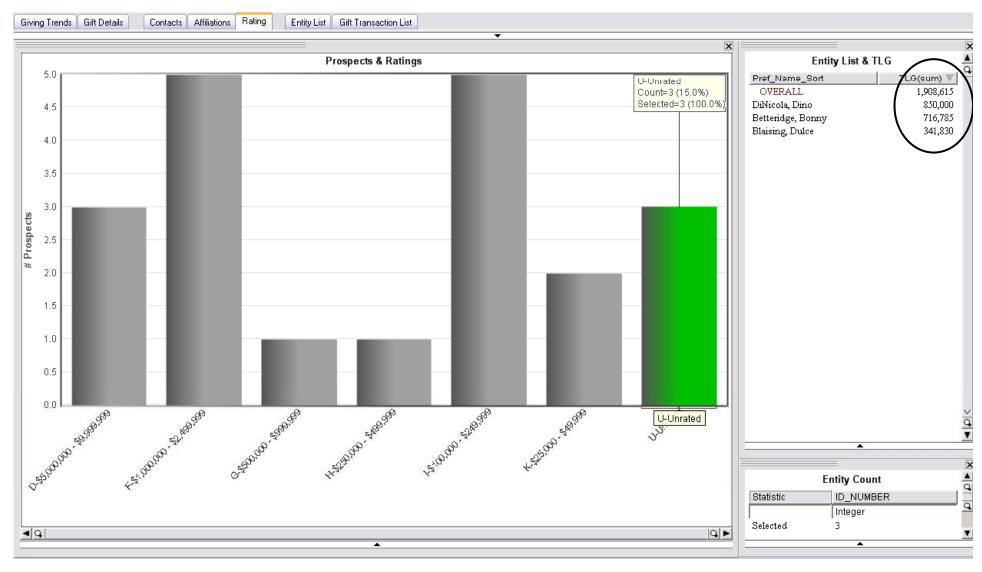
All but 3 are rated . . . who are those 3?





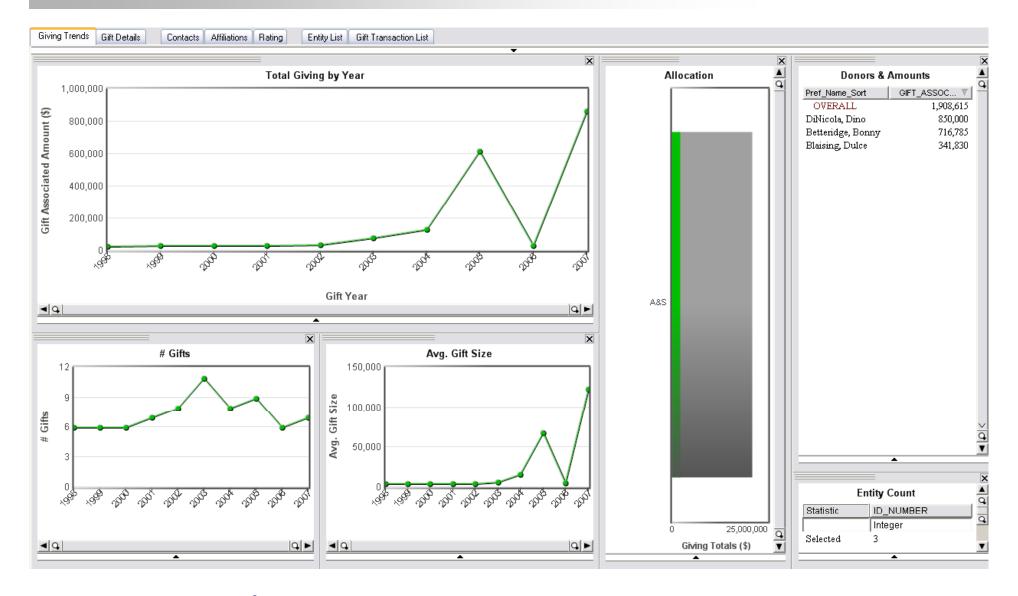
... Click -> solid donors ...





... who have been trending up recently. Should be rated and staffed.





List of Top 20 for follow-up.



Giving Trends	Gift Details	Contacts	Affiliations	s Rating	Entity Lis	t Gift Tra	ansaction List								
									•						
List of Selected Entities // (right click to export) ID NILIM Prof. Name T. G. V. StoffProfNameSort CLASS PECOPD TYPE SCHOOL CODE GENDER STATE CITY GREEKS PER A PATING															
ID_NUM	. Pref_Name_	▼	TLG ▼	StaffPrefNa	meSort	CLASS	RECORD_	TYPE	SCHOOL_CODE	GENDER	STATE	CITY	GREEK?	PER ▲	RATING
830:	Birkholz, Fae		13,589,756	Pierre, Deed	lra	1922	Alumni		A&S	M	<null></null>	<null></null>	Y	P	I-\$100,000 - \$249,999
17309	Brien, Alfred	a	1,052,449	Pierre, Deed	lra	1956	Alumni		A&S	F	DE	Newark	Y	P	D-\$5,000,000 - \$9,999,999
842	l DiNicola, Din	.0	850,000	Nylund, Sp	encer	1935	Alumni		A&S	M	<null></null>	<null></null>	N	P	U-Unrated
2438:	Betteridge, B	onny		Nylund, Sp			Alumni		A&S	M	<null></null>	<null></null>	Y	P	U-Unrated
26838	B Jenson, Carle	У		Nylund, Sp		1952	Alumni		A&S	M	MD	Potomac	Y	P	F-\$1,000,000 - \$2,499,999
25406	Moniodis, El	den		Nylund, Sp			Alumni		A&S	M	AZ	McLean	Y	P	H-\$250,000 - \$499,999
	6 Blaising, Dul			Pierre, Deed			Alumni		A&S	M	<null></null>	<null></null>	N	P	U-Unrated
	Cooper, Rob	ert		Nylund, Sp			Alumni		A&S	M	AZ	Newport N		P	F-\$1,000,000 - \$2,499,999
	6 Duff, Ezra			Nylund, Sp			Alumni		A&S	M	AZ	Reston	Y	P	G-\$500,000 - \$999,999
	Peterson, En	-		Nylund, Sp			Alumni		A&S	F	AZ	Falls Church	Y	P	F-\$1,000,000 - \$2,499,999
	Nance, Alber	t		Nylund, Sp	encer		Alumni		A&S	M	FL	Jupiter	Y	P	D-\$5,000,000 - \$9,999,999
) Bitler, Beata			<null></null>		1969	Alumni		A&S	F	FL	Jupiter	Y	P	D-\$5,000,000 - \$9,999,999
	1 Weldetensay			Hoffman, Iv			Alumni		A&S	M	ΑZ	City5	Y	P	F-\$1,000,000 - \$2,499,999
4840	1 Lemos, Laura	L		Hoffman, Iv			Alumni		A&S	M	ΑZ	City6	Y	P	I-\$100,000 - \$249,999
	Rossignol, B			Hoffman, Iv			Alumni		A&S	M	ΑZ	City5	Y	P	K-\$25,000 - \$49,999
	Baterra, Cher			Nylund, Sp			Alumni		A&S	F	AZ	City5	Y	P	K-\$25,000 - \$49,999
39169	•			Benton, Do	nna		Alumni		A&S	M	AZ	Meadows o		P	I-\$100,000 - \$249,999
	Hernandez, C			<null></null>			Alumni		A&S	F	AZ	Meadows o		P	I-\$100,000 - \$249,999
	Francis, Earn			<null></null>			Alumni		A&S	F	IL	Chicago	И	P	F-\$1,000,000 - \$2,499,999
1214	Rumery, Fred		179,741	<null></null>		1975	Alumni		A&S	F	IL	Wilmette	Y	P	I-\$100,000 - \$249,999

Summary:



- Interactive Data Discovery & Analysis
- Quickly Uncover What Matters
- Drill In On Operational Metrics & Details
 - Trends by school
 - Quickly sort out LYBUNTS
 - Focus on "Top 20" (64% all donations)
 - Develop individual strategies for follow-up
 - Develop better process for the group (contacts, rating, etc.)



Get Details and Take Action



Who we are . . .

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ADVIZOR Solutions



- ▲ Bell Labs Spin-off
- ✓ Over 1,000 Customers mid market & up; variety of industries; higher ed focus
- ▲ Key Strategic Partners: Alterian, Information Builders, Intel, Intellitactics, Microsoft, Salesforce.com, Sungard HE, Teradata
- ✓ Well Regarded by key Industry Analysts: Aberdeen, Forrester, Gartner, TDWI, etc.

Key Benefit: Collaboration





New Class of Software



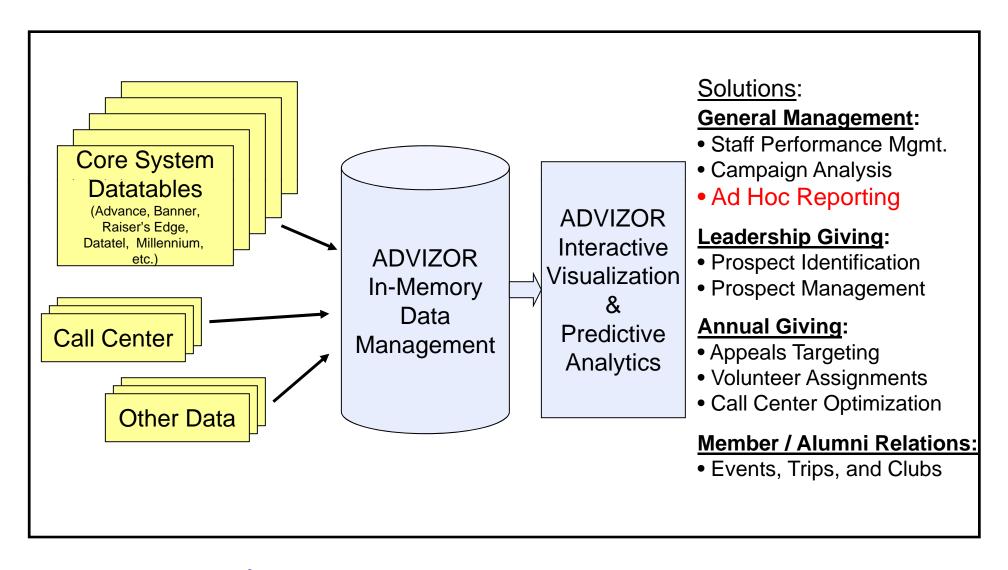
<u>Visual Discovery™ Software</u>

- In-Memory-Data-Management
- Data Visualization
- Predictive Analytics

Well regarded: Gartner "Cool Vendors in Business Intelligence", "The Rise of Data Discovery Tools"; TDWI "Next-Generation Analytics

Portfolio of Solutions





High ROI in Fundraising



▲ Solution Focus

- > General Management:
 - Staff Performance Mgmt.
 - Campaign Analysis
 - Ad Hoc Reporting

> Leadership Giving:

- Prospect Identification
- Prospect Management

> Annual Giving:

- Appeals Targeting
- Volunteer Assignments
- Call Center Optimization

> Member / Alumni Relations

Events, Trips, and Clubs





























Dartmouth founded 1769















Next Step:



Contact us for a free assessment. Your data, your key questions.

Sales@advizorsolutions.com 630-971-5250



Appendix

Demo Details



- 5 data tables from SunGard Advance system for 8,000 student school (data scrambled and disguised)
- ▲ Refreshed daily
- ▲ Types of questions being answered:
 - Where is my giving falling short?
 - Are my efforts creating sustainable increases?
 - Who should we be targeting right now to pick up performance?
- ▲ Problem with status quo before ADVIZOR:
 - Advancement Services creating custom reports
 - Backlog and delays
- Current ADVIZOR deployment:
 - > ~10 users in development
- ✓ With Visual Discovery™, every item is selectable.
 The dashboard is effectively a very wide "pivot table"